

PRESTIGE HYPERBARIC

Prestige Wellness Cedar Decor Duo Sauna

PWS-DX-2P · Owner's Manual, Product Guide, and Warranty Support

Prestige model	PWS-DX-2P
Capacity	2 Persons
Wood / build	Canadian Red Cedar
Heater system	Carbon Heater
Power	2160W
Dimensions	1200 × 1200 × 2000 mm / 47.2 × 47.2 × 78.7 in
Collection	Designer Saunas

Prestige Hyperbaric

Phone: 727-591-4268

Sales / Product Support: prestigehyperbaric@gmail.com

Service Support: prestigehyperbaric@gmail.com

Website: <https://prestigehyperbaric.com>

Retain this manual with your purchase records. Specifications may vary slightly by production run and installed options.

Before Installation

This guide is prepared for the Prestige Wellness Cedar Decor Duo Sauna. Use it as the owner reference for placement, setup, operation, routine care, and warranty support.

- Inspect all panels, glass, electrical components, trim, benches, hardware, and accessories before installation.
- Install the sauna on a clean, level, dry surface that supports the finished unit and occupants.
- Maintain clearance around vents, controls, heaters, and doors so the sauna can operate and be serviced safely.
- Use a qualified electrician for dedicated electrical service when required by local code or the product configuration.
- Do not connect the unit if wiring, controls, plugs, heaters, or panels appear damaged.

Placement and Assembly

Main feature summary: 2 Persons | Canadian Red Cedar | Carbon Heater | Cedar Decor

- Unpack near the final installation location and protect finished surfaces during assembly.
- Follow the panel sequence and hardware placement provided with the delivered unit.
- Confirm door alignment before final tightening and verify that latches and hinges operate smoothly.
- Avoid pinching wires during wall, roof, bench, and control-panel assembly.
- After installation, complete a short test cycle before first full use.

Operation

- Preheat the sauna according to your comfort preference and product control settings.
- Start with shorter sessions and gradually increase duration as tolerated.
- Hydrate before and after use. Exit immediately if you feel dizzy, overheated, faint, or uncomfortable.
- Keep towels, clothing, and accessories clear of heaters, lamps, vents, sensors, and control wiring.
- Children, elderly users, pregnant users, and anyone with a medical condition should consult a physician before use.

Care and Maintenance

- Wipe interior seating and touch points with a clean, slightly damp cloth after use.
- Do not soak wood surfaces or spray water directly into controls, heaters, lights, speakers, or wiring.
- Leave the door open after a session so the interior can cool and dry.
- Use only mild cleaners suitable for sauna wood and glass. Avoid harsh solvents, bleach, or abrasive pads.
- Check hinges, handles, fasteners, trim, wiring covers, and accessories periodically.

Electrical and Safety Notes

- Electrical requirements vary by model and local code. Verify the supplied unit label before energizing the sauna.
- Do not use extension cords or undersized circuits for permanent sauna operation.
- Disconnect power before servicing, cleaning electrical areas, or inspecting wiring.
- Never modify heaters, lamps, sensors, plugs, controllers, or safety devices.

Troubleshooting

Symptom	What to check
No power	Confirm breaker, outlet, plug connection, power switch, and control-panel connection.
Slow heat-up	Confirm door seal, vent position, room temperature, power supply, and preheat time.
Light or accessory not working	Confirm accessory connection, remote/control setting, and replacement part compatibility.
Unusual sound or smell	Stop use, disconnect power, ventilate, and contact Prestige support before continued operation.

Warranty and Support

For warranty service, provide the Prestige model number, order number, installation date, photos or video of the issue, and a clear description of the concern.

- Prestige model number: PWS-DX-2P
- Support phone: 727-591-4268
- Sales / product support: prestigehyperbaric@gmail.com
- Service support: prestigehyperbaric@gmail.com

This manual is intended for product support and customer setup guidance. Always follow the delivered unit label, local electrical code, and the instructions supplied with the final production unit.